

QUADpoints Terms and Conditions

1. QUAD membership cards are issued by and remain the property of QUAD Ltd.
2. QUADpoints are a benefit for QUAD Members, QUAD Supporters and QUAD Friends and as such only individuals who have paid for and signed up for these schemes are eligible to earn QUADpoints.
3. QUAD retains the right to withdraw the membership card at any time, or to alter, amend or terminate the QUADpoints scheme without notice.
4. To earn or redeem QUADpoints at QUAD box office, your QUAD Membership card must be presented at the time of the transaction.
5. To earn QUADpoints when purchasing tickets via the QUAD website you must login using the email address registered on your customer record before you start your transaction.
6. QUAD reserves the right to vary the QUADpoints issued on qualifying purchases.
7. QUADpoints cannot be used for the purchase on which the QUADpoints have been awarded.
8. QUADpoints will only be added at the time of purchase or may be added later at QUAD's discretion.
9. Where refunds are applicable and at the discretion of QUAD, QUADpoints will be re-credited to your QUAD Membership card instead of a cash refund.
10. Any product or event may be excluded from the QUADpoints scheme at the discretion of QUAD.
11. You must spend at least £1 in a single transaction for the transaction to qualify for QUADpoints.
12. You will earn 1 QUADpoint for every 25p that you spend (based on a minimum spend of £1)
13. You do not qualify to earn QUADpoints on purchases that you pay for with QUADpoints.
14. QUADpoints cannot be redeemed retrospectively on purchases already paid for via another payment method.
15. QUADpoints can only be exchanged for cinema tickets or other items selected to be included in the scheme.
16. 1 QUADpoint is worth 1 penny to spend on events included in the scheme.
17. QUADpoints have no monetary value.
18. QUAD Members and QUAD Friends are still eligible for the membership discount on tickets which they are purchasing using QUADpoints.
19. The QUADpoints scheme does not allow QUADpoints to be used as part payment. The full number of QUADpoints is required to complete the transaction and these will be deducted from the total on your card.
20. All QUADpoints will expire and become invalid on expiration of your QUAD membership. To retain the QUADpoints you have earned, you must renew your membership before the stated expiry date.
21. QUADpoints earned on a Joint Membership may be redeemed by either of the named individuals on that membership at any time without the permission of the other joint member.